

**Sauk Valley Community College
December 15, 2025**

Action Item 5.5

Topic: **Contract Approval – Comcast**

College Health Metric: **Information Technology – The College provides secure access to resources for students, faculty, staff, and the community.**

Presented By: **Dr. David Hellmich and Kathy Dirks**

Presentation:

The College has negotiated to renew its contract with Comcast for continued delivery of 10 Gigabit Ethernet (10 GbE) fiber internet bandwidth and Unlimited-tier DDoS automatic mitigation services, which provide enterprise-level DDoS attack detection, real-time traffic monitoring, and automatic mitigation to support institutional uptime, continuity, and cybersecurity risk reduction.

This contract renewal ensures sustained high-bandwidth network capacity and always-on, automated DDoS protection to maintain the reliability and security of college information systems.

Contract Terms:

Partial year (02/26-06/26)	Year 1 (07/26-06/27)	Year 2 (07/27-06/28)	Year 3 (07/28-06/29)	Total
\$13,750.00	\$33,000.00	\$33,000.00	\$33,000.00	\$112,750.00

Recommendation:

The administration recommends the Board approve the contract for Comcast for \$112,750.00 over 41 months.

MSA ID#: IL-205230-mazadSO ID#: IL-205230-mazad-27981567Account Name: Sauk Valley Community College

CUSTOMER INFORMATION (for notices)

Primary Contact: Dave HabbenBilling Account Name: Sauk Valley Community College

INVOICE ADDRESS

Title: Director of Infrastructure and Network ServicesBilling Name
(3rd Party Accounts)Address 1: 173 Il Route 2Address 1: 173 Il Route 2Billing Contact: Dave Habben

Address 2:

Address 2:

Title: Director of Infrastructure and Network ServicesCity: DixonCity: DixonPhone: (815) 835-6285State: ILState: IL

Cell:

Zip Code: 61021Zip: 61021

Fax:

Tax Exempt: YesPhone: (815) 835-6285Email: dave.habben@svcc.edu

Cell:

* If Yes, please provide and attach all
applicable tax exemption certificates

Fax:

Email: dave.habben@svcc.edu

SUMMARY OF CHARGES (Details on following pages)

Service Term (Months): 41

SUMMARY OF SERVICE CHARGES*

Current Monthly Recurring Charges:	\$2,750.00
Current Trunk Services Monthly Recurring Charges:	\$0.00
Total Current Monthly Recurring Charges (all Services):	\$2,750.00

Change Monthly Recurring Charges:	\$0.00
Change Trunk Services Monthly Recurring Charges:	\$0.00
Change Monthly Recurring Charges (all Services):	\$0.00

Total Monthly Recurring Charges:	\$2,750.00
Total Trunk Services Monthly Recurring Charges:	\$0.00
Total Monthly Recurring Charges (all Services):	\$2,750.00

SUMMARY OF STANDARD INSTALLATION FEES*

Total Standard Installation Fees:	\$0.00
Total Trunk Services Standard Installation Fees:	\$0.00
Total Standard Installation Fees (all Services):	\$0.00

SUMMARY OF CUSTOM INSTALLATION FEES*

Total Custom Installation Fee:	\$0.00
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SUMMARY OF MONTHLY EQUIPMENT FEES*

Current Services Equipment Fee Monthly Recurring Charges:	\$0.00
Current Trunk Services Equipment Fee Monthly Recurring Charges:	\$0.00
Current Equipment Fee Monthly Recurring Charges (All Services):	\$0.00

Change Services Equipment Fee Monthly Recurring Charges:	\$39.95
Change Trunk Services Equipment Fee Monthly Recurring Charges:	\$0.00
Change Equipment Fee Monthly Recurring Charges (All Services):	\$39.95

Total Service Equipment Fee Monthly Recurring Charges	\$39.95
Total Trunk Service Equipment Fee Monthly Recurring Charges	\$0.00
Total Equipment Fee Monthly Recurring Charges (All Services)	\$39.95

*Note: Charges identified in the Sales Order are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated). Please refer to your Comcast Enterprise Services Master Services Agreement (MSA) for specific detail regarding such charges. Customer shall pay Comcast one hundred percent (100%) of the non-amortized Custom Installation Fees prior to the installation of Service. The existence of Hazardous Materials at the Service Location or a change in installation due to an Engineering Review may result in changes to the Custom and/or Standard Installation Fees payable by Customer.

GENERAL COMMENTS

AGREEMENT

This Comcast Enterprise Services Sales Order Form ("Sales Order") shall be effective upon acceptance by Comcast. This Sales Order is made a part of the Comcast Enterprise Services Master Services Agreement, entered between Comcast and the undersigned and is subject to the Product Specific Attachment for the Service(s) ordered herein, located at <http://business.comcast.com/terms-conditions-ent>, (the "Agreement"). Unless otherwise indicated herein, capitalized words shall have the same meaning as in the Agreement.

By purchasing Comcast voice services, you are giving Comcast Business permission to request a copy of the Customer Service Record(s) from your existing carrier(s). Customer Service Records include the telephone numbers listed on the account(s) and may also include information related to services provided by such carrier(s).

COMPANY ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THIS 911 NOTICE:

Your Comcast Business Voice Services set forth in this Sales Order (the "Voice Services") have the following 911 limitations:

- In order for 911 calls to be properly directed to emergency services using the Voice Services, Customer must provide and maintain the correct service address information ("Registered Service Location") for each telephone number and extension used by Customer. The Registered Service Location should also include information such as floor and office number as appropriate.
- If the Voice Services are moved to, or used in, a different location without Customer providing an updated Registered Service Location, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or the Voice Services (including 911) may fail altogether. Customer's use of a telephone number not associated with its geographic location, or a failure to allot sufficient time for a Registered Service Location change to be processed, may increase these risks.
- Customer is solely responsible for programming its telephone system to map each telephone number and extension to the correct location, and for updating the telephone system as necessary to reflect moves or additions of stations.
- Customer 911 calls may be sent to an emergency call center where an agent will ask for the caller's name, telephone number, and location, and then will contact the local emergency authority.
- The Voice Services use electrical power in the Customer's premises. If there is an electrical power outage, 911 calling may be interrupted if back-up power is not installed, fails, or is exhausted. Voice Services that rely on a broadband connection may also be interrupted if the broadband service fails.
- Calls using the Voice Services, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network equipment and/or power failure, a broadband connection failure, or another technical problem.
- Failure by Customer to make updates to the Registered Service Location, including updates to restore service address to the original Registered Service Location, or failure to allot sufficient time for the Service Location update provisioning to complete may result in emergency services being dispatched to the incorrect Service Location.
- Customers should call Comcast at 800-741-4141 if they have any questions or need to update the Registered Service Location in the E911 system.

BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES THAT IT HAS READ AND UNDERSTANDS THE FOREGOING 911 NOTICE AND THE 911 LIMITATIONS OF THE VOICE SERVICES.
By signing below, Customer acknowledges, agrees to and accepts the terms and conditions of this Sales Order.

CUSTOMER USE ONLY (by authorized representative)

COMCAST USE ONLY (by authorized representative)

Signature:

Signature:

Sales Rep:

David Zehren

Name:

Name:

Sales Rep E-Mail:

David_Zehren@Comcast.Com

Title:

Title:

Region:

Chicago

Date:

Date:

Division:

Central



COMCAST ENTERPRISE SERVICES SALES ORDER FORM

SERVICES AND PRICING

Account Name:

Date:

MSA ID#:

SO ID#:

Short Description of Service:

Service Term:

PAGE 2 of 3

PAGE 2 of 3							Solution Charges			
Line	Request	Action	Service(s)	Description	Service Location A*	Service Location Z*	Tax Jurisdiction	Qty	Monthly	One-Time
001	Renew	Remove	EDI - Network Interface - 10 Gig	Port	Sauk Valley Community College / 1	-	Interstate	1	\$0.00	\$0.00
002	Renew	Remove	EDI - Bandwidth	2000 Mbps	Sauk Valley Community College / 1	-	Interstate	1	(\$2,000.00)	\$0.00
003	Renew	Remove	DDoS Unlimited - Automatic	2000 Mbps	Sauk Valley Community College / 1	-	Interstate	1	(\$750.00)	\$0.00
004	-	-	-	-	-	-			\$0.00	\$0.00
005	Renew	Add	EDI - Network Interface - 10 Gig	Port	Sauk Valley Community College / 1	-	Interstate	1	\$0.00	\$0.00
006	Renew	Add	EDI - Bandwidth	2000 Mbps	Sauk Valley Community College / 1	-	Interstate	1	\$2,000.00	\$0.00
007	Renew	Add	DDoS Unlimited - Automatic	2000 Mbps	Sauk Valley Community College / 1	-	Interstate	1	\$750.00	\$0.00
008	-	-	-	-	-	-			\$0.00	\$0.00
009	-	-	-	-	-	-			\$0.00	\$0.00
010	-	-	-	-	-	-			\$0.00	\$0.00
011	-	-	-	-	-	-			\$0.00	\$0.00
012	-	-	-	-	-	-			\$0.00	\$0.00
013	-	-	-	-	-	-			\$0.00	\$0.00
014	-	-	-	-	-	-			\$0.00	\$0.00
015	-	-	-	-	-	-			\$0.00	\$0.00
016	-	-	-	-	-	-			\$0.00	\$0.00
017	-	-	-	-	-	-			\$0.00	\$0.00
018	-	-	-	-	-	-			\$0.00	\$0.00
019	-	-	-	-	-	-			\$0.00	\$0.00
020	-	-	-	-	-	-			\$0.00	\$0.00
021	-	-	-	-	-	-			\$0.00	\$0.00
022	-	-	-	-	-	-			\$0.00	\$0.00
023	-	-	-	-	-	-			\$0.00	\$0.00
024	-	-	-	-	-	-			\$0.00	\$0.00
025	-	-	-	-	-	-			\$0.00	\$0.00
026	-	-	-	-	-	-			\$0.00	\$0.00
027	-	-	-	-	-	-			\$0.00	\$0.00
028	-	-	-	-	-	-			\$0.00	\$0.00
029	-	-	-	-	-	-			\$0.00	\$0.00
030	-	-	-	-	-	-			\$0.00	\$0.00
031	-	-	-	-	-	-			\$0.00	\$0.00
032	-	-	-	-	-	-			\$0.00	\$0.00
033	-	-	-	-	-	-			\$0.00	\$0.00
034	-	-	-	-	-	-			\$0.00	\$0.00
035	-	-	-	-	-	-			\$0.00	\$0.00
036	-	-	-	-	-	-			\$0.00	\$0.00
037	-	-	-	-	-	-			\$0.00	\$0.00
038	-	-	-	-	-	-			\$0.00	\$0.00
039	-	-	-	-	-	-			\$0.00	\$0.00
040	-	-	-	-	-	-			\$0.00	\$0.00
041	-	-	-	-	-	-			\$0.00	\$0.00
042	-	-	-	-	-	-			\$0.00	\$0.00
043	-	-	-	-	-	-			\$0.00	\$0.00
044	-	-	-	-	-	-			\$0.00	\$0.00
045	-	-	-	-	-	-			\$0.00	\$0.00
046	-	-	-	-	-	-			\$0.00	\$0.00
047	-	-	-	-	-	-			\$0.00	\$0.00
048	-	-	-	-	-	-			\$0.00	\$0.00
049	-	-	-	-	-	-			\$0.00	\$0.00
050	-	-	-	-	-	-			\$0.00	\$0.00
							PAGE 2 SUBTOTAL:			
									\$0.00	\$0.00

* Services Location Details attached

Charges are Exclusive of Equipment Fees

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Charges are Exclusive of Equipment Fees

[illegible]