

The information on this page is provided to explain how to access technology tools and services available to students enrolled at Sauk Valley Community College. To access a tool or service listed in the first column, use the login listed in the second column (click the login title for an explanation of that login's username and password combination). Tutorials and help pages are linked in the Information and Helpful Links column.

For more information about technology available to Sauk students, access our SVCC Student Technology: Did You Know? page.

If you are having trouble accessing any service, contact the 2F1 computer lab assistant on duty or the Help Desk (ext 229 or its online Technical Support Request form).

With your Gmail account, you also have access to Google Apps. This includes Google Calendar, Google Drive (for file storage), Google Docs (an online word processor), and more. Learn more about what's available and how to use Google Apps from the [Google Apps Learning site](#).

To Access this Service	Use this Login	Information and Helpful Links
SOAR (Sauk Online Access to Records)	SOAR User ID/PIN	Through SOAR, you can update your personal information, such as your address, email, and emergency contact information. You can also access student services; check your student ID number, registration status, class schedule, grades, or transcripts; and review your financial status and loans. Access our SOAR help pages to learn how to login to SOAR and access information.
Student Email Google Apps	SVCC Google Login	You will receive frequent email from Sauk Valley Community College, student organizations and your instructors. For this reason, it's important for you to regularly check your SVCC student email, or to forward it to an account that you regularly check. Need help learning Gmail? <ul style="list-style-type: none"> • Learn how to login. • See our Learn to Use your Sauk Gmail page to learn more about using Gmail. • Learn how to access your Sauk email on a mobile device. • Forward your Gmail to another personal email.
Moodle/Online Courses	Sauk Login	Sauk's online courses are hosted in Moodle. Moodle is a learning management system (LMS) used by faculty to share course materials, assessments, grades, and online activities for their on-campus, hybrid or online courses. All online courses and some on-

To Access this Service	Use this Login	Information and Helpful Links
Library Databases: Off-Campus Access		campus course materials appear in Moodle. Access the Moodle Help Desk for help logging in, getting-starting information, links to tutorials, and other helpful information.
	Sauk Login	When accessing Sauk library databases from off campus, employees and students are required to log in. Note that a login is not required when accessing these databases from on-campus.
	Sauk Login	Use your Sauk Login to print in any of the computer labs. Students are limited to printing 20 pages at a time. View lab room numbers and hours. To print in color, use the Library printer.
Computer Lab Printing	Sauk Login	Sauk staff and students can subscribe to be notified of certain events such as college closings and campus activities, important dates and headlines, and computer system status. These alerts can come via text, email, phone message, or all. Look for the green chat bubble towards the bottom of Sauk's home page.
	SOAR User ID/PIN	SVCC Mobile allows you to access your schedule, grades, directory information, maps, the SVCC Catalog and more! Many features are available without a login, but you can log in with your SOAR User ID and PIN to view your personalized information such as grades, schedule, and messages.
SVCC WiFi Network	skyhawks	While on-campus, you can connect to Sauk's wireless network with your personal laptop or mobile device. The password for Sauk's wifi is skyhawks. Look for the svcc.edu network in your devices wifi settings.
Office 365	Sauk email address	While you are a student at Sauk, you are eligible to download and install Microsoft Office for no cost on up to five personal devices. Go to office.com/getoffice365 and use your Sauk email account to register.

Sauk Login

When you change your Sauk Login password, it will be changed for all systems that use the Sauk Login.

Username:

firstname.middleinitial.lastname

Example: john.a.smith

If that username does not work, one of the following exceptions may apply:

1. If your middle initial is not on file, your username will be firstname.lastname
(Example: john.smith)
2. If your firstname.middleinitial.lastname is more than 20 characters, your
username is firstinitial.middleinitial.lastname. (Example j.a.smith)

Password:

svXXXX (XXXX is the last four digits of your student ID)

Example: sv1234

Change your Sauk Login Password

Your Sauk Login password can be changed in Moodle.

1. Login to Moodle.
2. Select My Profile Settings in the Administration block on the left.
3. Select Change password
4. Enter your current password in the provided textbox.
5. Enter your new password selection in the New password text box.
6. Confirm your new password selection by entering it in the next New password text box.
7. Select Save changes.

If you forgot your Sauk Login password, use the "[Forgotten Your Username and Password?](#)" link underneath the login textboxes on the [Moodle Login webpage](#).

SOAR User ID/PIN

User ID:

8 digit student ID including @

Example: @12345678

Can't remember your ID? Click the Look Up My ID link on the SOAR login page or go to svcc.edu/whatismyid

PIN:

The first time you login as a student, you will need to visit or call the Admissions Department at 815.835.6273 or visit the Counseling Office on the first floor. You will be required to verify your identity and will be given a temporary PIN. Once logged in, you will be required to change your PIN. Your new PIN must be 8-15 characters and must contain at least one number and one character.

If you do forget your PIN later, click the Forgot PIN link on the SOAR login page.

SVCC Google Login

Username:

Username will be your Sauk email address. Example:

john.a.smith@students.svcc.edu

Exceptions:

1. If your middle initial is not on file, your username will be firstname.lastname
(Example: john.smith@students.svcc.edu)
2. If your firstname.middleinitial.lastname is more than 20 characters,
your username is firstinitial.middleinitial.lastname. (Example:
j.a.smith@students.svcc.edu)

Password:

svXXXX (XXXX is the last four digits of your student ID)

Example: sv1234

Changing your SVCC Google password will not change your Sauk Login password.

To change or reset your password, visit [Google's Gmail help page](#).